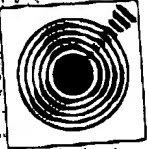


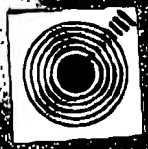
EXHIBIT A



**SyQuest**

**SQ555, SQ5110 AND SQ5110C REMOVABLE  
CARTRIDGE DISK DRIVE**

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**SyQuest**

SYQUEST SYSTEMS, INC.  
10000 N. 10TH AVE., SUITE 100  
DENVER, CO 80231  
TEL: 303.751.7000  
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## MANUAL CONFIGURATION

The table below lists all changes issued for this SQ555/SQ5110/SQ5110C Hardware Installation User's Guide.

PAGES	DATE	REVISION ID
Cover, I, III, 1-2, 2-2, 2-3, 2-4, 2-5, 2-7, 2-9, 2-10, 2-11, 2-12, 2-13, 2-17, 2-18, 3-7, 5-1, 5-4		A

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On IBM PC and PC compatibles operating under MS DOS or PC DOS like operating systems, the SyQuest "approved" host bus adapter and the SyQuest utility software be used to install and partition the drive.

### BULLETIN BOARD

SyQuest Technology currently provides dial-in service for:

- Product update information
- Technical Bulletins
- A 300, 1200, 2400 or 9600 baud modem
- Telecommunications software, configured to 8 data bits, 1 stop bit and no parity

To access the bulletin board, you must have:

- To view or transfer data, call (510) 655-0473 and answer questions to the best of your knowledge. There are message areas dedicated to the different facsimile and faxed platforms on which the SyQuest drives are used.
- The file area also has down-loadable files for the platforms as well as helpful utilities. The system supports XMODEM, YMODEM, ZMODEM, and KERMIT transfer protocols. All files are archived using PKZIP version 1.10 which is also available on the system.

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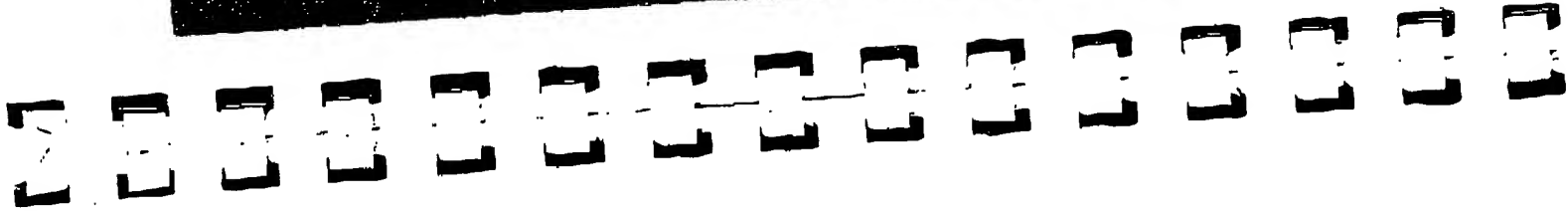
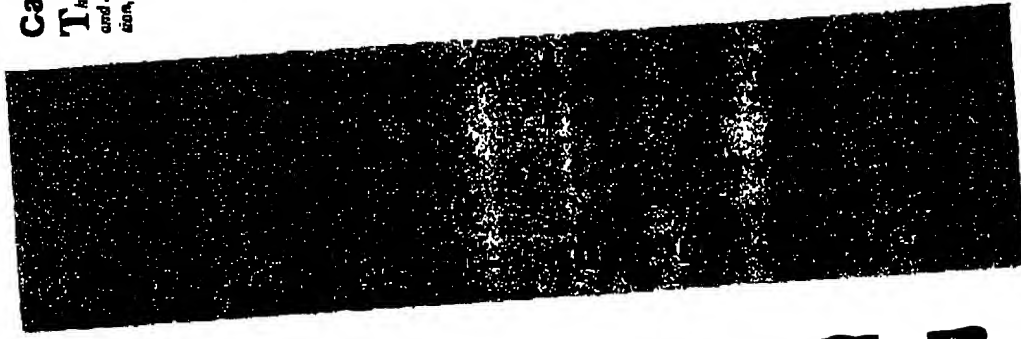
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## Cartridge Handling

This chapter describes the features and handling of the SyQuest SQ400 and SQ800 Data Cartridge. Detailed information is presented for the insertion, removal and write protection of the data cartridge.



## Cartridge Handling

### 3.2 INSERTING/REMOVING THE DATA CARTRIDGE

The SyQuest disk drive has two front panel LED's (Green and Amber) which indicate the operating condition of the disk drive. Please follow the procedure below to insert and remove the data cartridge.

**Use and Handling Precautions:** For long and trouble-free operation, please adhere to the precautions printed on the back cover of the data cartridge case.

#### ◆ CAUTION ◆

**DO NOT USE PENCIL AND/OR GRAPHITE MARKING PENCILS TO WRITE ON THE DATA CARTRIDGE.**

### 3.2.1 Inserting the Data Cartridge

Insert the cartridge into the SyQuest drive through the front panel door as shown in Figure 3-1.

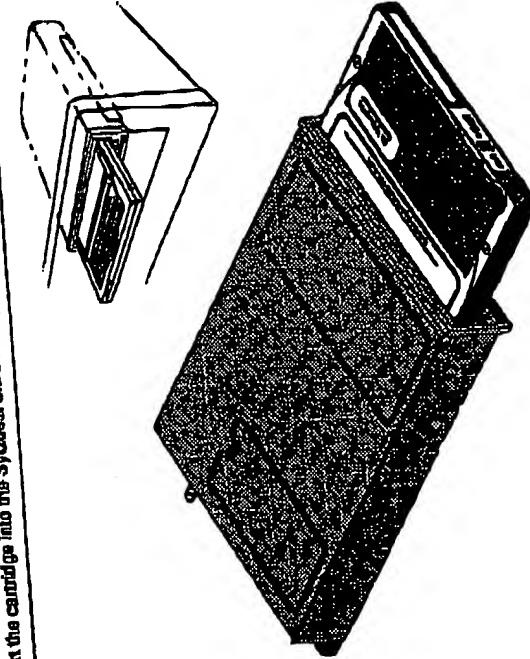


Figure 3-1. Inserting Removable Cartridge

- Hold the cartridge so that the head access door is toward the drive and access to the write protect switch is on the bottom of the cartridge.

#### ◆ NOTE ◆

The label area of the cartridge should be facing up and the Write Protect selector should be facing down.

## Cartridge Handling

### CARTRIDGE HANDLING

#### 3.1 CARTRIDGE FEATURES

The SyQuest cartridge contains a precision magnetic disk assembly, identical to that contained in a fixed hard drive. To operate the cartridge properly, follow the handling instructions below.

- Cartridges for the SQS110 have yellow white protect tabs cartridges for the SQS55 have red white protect tabs.
- Always keep the cartridge in its protective case when not in use. This will protect the cartridge from dust and excessive shock damage.
- Do not drop the cartridge. This may cause head crashes and loss of stored data.
- Do not use a bulk tape eraser to erase the cartridge.
- Do not set the cartridge in close proximity to magnetic fields. This could result in loss of recorded data on the cartridge's media surface.
- Do not apply labels that will interfere with the cartridge door operation.
- Do not expose the cartridge to temperatures outside its operating range of -40°F to 158°F (-40°C to +70°C). Allow the cartridge to stabilize at room temperature before inserting it in the disk drive. Storing the cartridge in the environment in which it will be used for approximately 1 hour (in its protective case) will allow the cartridge to stabilize.

#### ◆ CAUTION ◆

**THIS PRECAUTION INCLUDES SITUATIONS SUCH AS MOVING A CARTRIDGE BETWEEN A COLD AUTOMOBILE TO A WARM OFFICE, A WARM AUTOMOBILE TO AN AIR CONDITIONED OFFICE, OR ANY SIMILAR CIRCUMSTANCE.**

- Do not open the cartridge door. This may contaminate the disk surface resulting in severe damage to the cartridge.
- Do not leave the cartridge partially inserted in the drive.
- After turning off the computer, wait at least 1 minute before removing the cartridge.
- Always remove the cartridge from the drive before moving the computer system.
- Do not use any cleaners or lubricants on the cartridge.
- Do not write on the cartridge label with graphite pencils. The graphite dust from the pencils may contaminate the disk surface.
- Do not write on the cartridge label with graphite pencils. The graphite dust from the pencils may contaminate the disk surface.
- Avoid performing operations among different versions of your operating system. This may result in loss of data.

## Cartridge Handling

When the Amber LED goes out, push the load lever to the right until it is flush with the front panel. The drive will now eject the cartridge.

- ◆ **CAUTION ◆**  
**THE CARTRIDGE WILL EJECT IMMEDIATELY. PLACE YOUR HAND IN FRONT OF THE DOOR TO PREVENT THE CARTRIDGE FROM ACCIDENTALLY DROPPING OUT AS IT EJECTS.**

- ◆ Remove the cartridge and place it in the protective case.

### 3.2.3 Changing a Cartridge

If you are not using a software driver that allows the system to recognize data disk cartridge interchanges, **DO NOT** change the cartridge without updating the computer memory with the new data cartridge directory data.

If a cartridge is removed and a new cartridge installed after the system is operating, the operating system must be updated with the new cartridge information. The operating system may **NOT** read the directory before a disk operation and thus must be made aware of the cartridge interchange. It uses the directory from computer memory, **NOT** the directory on the new data cartridge that has been inserted.

On Apple Macintoshes, grab **ICON** and move **ICON** to Trash Can to allow removal of cartridge.

- ◆ **CAUTION ◆**  
**IF A CARTRIDGE IS CHANGED WITHOUT UPDATING THE SYSTEM MEMORY WITH THE NEW DIRECTORY INFORMATION, CORRUPTION OF DATA MAY OCCUR.**

- ◆ **NOTE ◆**

Reboot the computer to reset operating system after cartridge changes to insure that the computer's operating system is aware of the cartridge change.

- ◆ **NOTE ◆**

SyQuest provides a Software Device Driver for PC systems to allow the system to recognize the cartridge change. Software Device Drivers are available from SyQuest for a reasonable charge for SyQuest approved host bus adapters for the PC.

## Cartridge Handling

When the cartridge slides into the drive and comes to a stop, the load lever pops out. Refer to Figure 3-2.

- ◆ If necessary, push the load lever to the left until it is flush with the front panel. When the cartridge is fully engaged, the Stop/Start button will pop out slightly.

This Amber LED light starts to flash as the drive begins to spin up the cartridge disk.

When the Amber LED light goes out and the Green LED turns on to a steady condition, the cartridge is ready for use.

### 3.2.2 Removing the Data Cartridge

Maintain power to the computer and the SyQuest drive before attempting to remove the SQ400 or SQ800 cartridge from the drive.

- ◆ **CAUTION ◆**  
**IF THE POWER HAS BEEN REMOVED FROM THE COMPUTER AND THE DRIVE, WAIT AT LEAST ONE (1) MINUTE BEFORE PROCEEDING TO INSURE THAT THE CARTRIDGE HAS STOPPED SPINNING COMPLETELY.**

- ◆ To remove the cartridge, press the Stop button as shown in Figure 3-2.

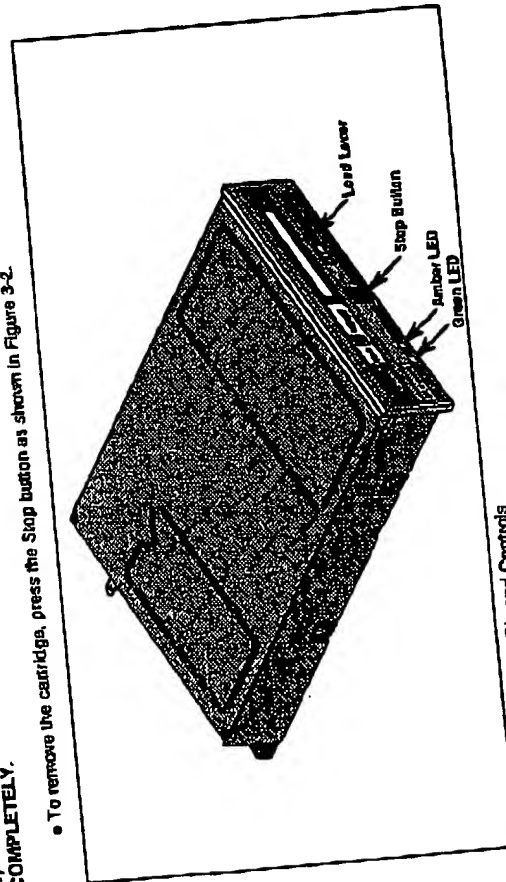


Figure 3-2. Front Panel LED's and Controls

The load lever pops out, the Amber LED starts flashing and the disk cartridge starts to spin down.

- ◆ **CAUTION ◆**  
**DO NOT PROCEED UNTIL THE AMBER LED LIGHT ON THE FRONT PANEL GOES OUT. THIS TAKES 10 TO 20 SECONDS.**

## Cartridge Handling

### 3.4 OPERATING SYSTEM VERSIONS

Avoid the use of different versions of operating systems (Example DOS 2.1 & DOS 3.3).

Using different levels of DOS to initialize and format may lead to loss of cartridge interchangeability.

### 3.5 CARTRIDGE IDENTIFICATION

The SQ800 cartridge can be identified by the labels or the yellow write-protect indicator as shown in Figure 3-3. This is used to differentiate between the SQ400 (44 MB) with red write protect indicator and the SQ800 (88 MB) cartridges with yellow write protect.

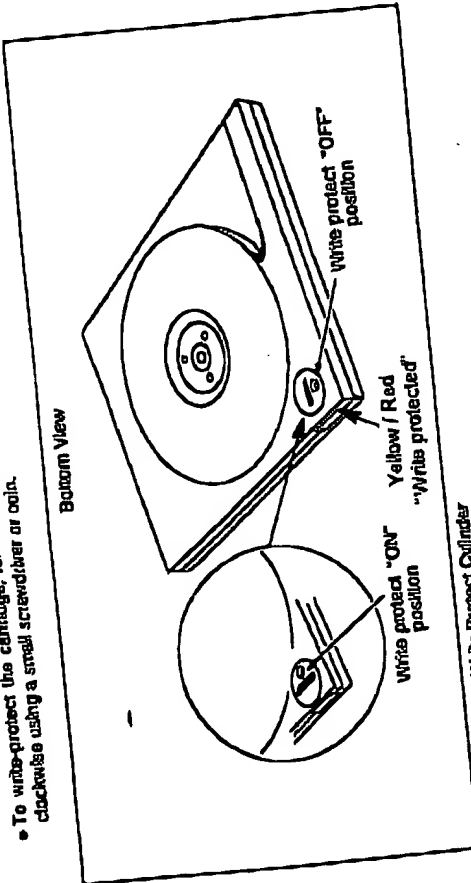


Figure 3-3. Cartridge Write Protect Cylinder

#### 3.3.1 Cartridge Write Protect Indicator

Cartridge Write Protect Indicator is located on the front of the cartridge. When a cartridge is "write protected", the indicator shows Yellow SQ800, red SQ400, and the cartridge data can be read but not written or erased.

Indicator	Mode	Condition
Yellow/Red	Write Protect	Read Only
Clear	Not Write Protected	Read and Write

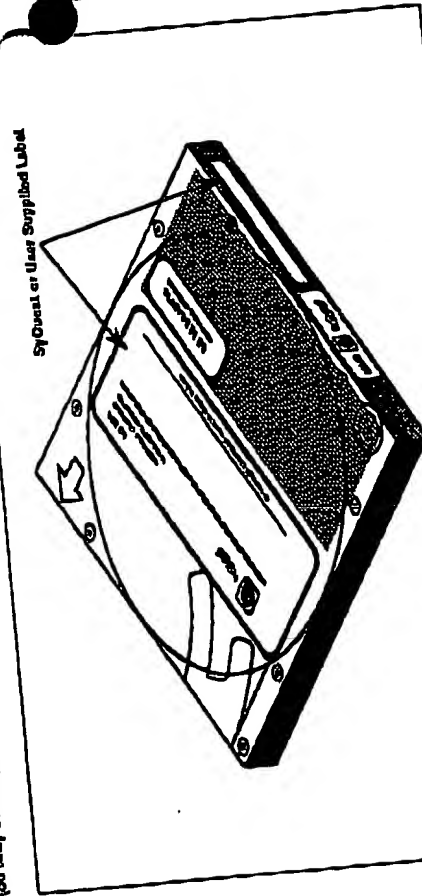


Figure 3-4. Cartridge Identification Label Locations

### 3.6 SQ400 (44 MB) CARTRIDGE

The SQ400 cartridge is identified by the use of Red cylinder and capacity labels denoted as 44 Megabyte.

#### NOTE •

SQ5110 drive treats all SQ400 (44 MB) cartridges as write protected regardless of the position of the write-protect cylinder.

#### CAUTION •

MANY DOS APPLICATION PROGRAMS ATTEMPT TO WRITE TO THE DISK UPON PROGRAM EXECUTION. THIS LIMITATION IS PRESENT WHENEVER USING A SQ400 CARTRIDGE IN AN SQ5110 DISK DRIVE. THE SQ5110 WILL NOT WRITE TO THE SQ400 CARTRIDGE AND WILL ISSUE AN ILLEGAL COMMAND TO THE HOST.



## Maintenance

**T**his chapter describes the maintenance procedures for the SyQuest Removable Disk Drive. The SyQuest disk driver do not require a scheduled preventive maintenance (PM) cycle. The environment and the user handling procedures will determine the necessity of a cleaning cycle.

Always store the data cartridge in the supplied protective cartridge case.

### Cartridge Handling

#### • NOTE •

The SQ5110C writes on SQ400 cartridges using multiple pass writes. This write is slow when directly compared to writing on SQ800 cartridges.

The SQ5110C does not support the optional SCSI Format command on the SQ800 cartridge.

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